


August 17, 1983

MS. ARNOLD:

I CAN'T VOUCH FOR
YOUR PERFORMANCE
ON WIND BUT YOU DID
SOUND GOOD ON WGN!

Messrs: J.J. O'Connor
D.A. Petkus
R.J. Manning


8.17.83

Eddie Schwartz, who commands a large and loyal following as host of the all-night show on WGN, called me this morning to personally say thanks for the job done by Barbara Arnold on after-hours duty during the thunderstorms and outages. Mr. Schwartz said Ms. Arnold sounded wide-awake and on top of the situation at all times and was a credit to the Company. He also said he was particularly impressed by the way the Company moved into action in a storm situation which, he admitted, WGN's forecasters had failed to predict.

As you may recall, Mr. Schwartz was publicly critical of the way we handled outages a couple of years ago. That he has come full circle makes his complimentary call all the more gratifying.


John Hogan

cc: B.E. Arnold